

# BROADATA COMMUNICATIONS, INC.

## Quality Policy

*“Quality is paramount,  
customer satisfaction is foremost.”*

Broadata Communications, Inc. will create a company environment that encourages cooperation and teamwork within BCI's organization through consistent management review and top-down quality planning. BCI's goal is measurable customer satisfaction by continually improving product and process controls. Ultimately, BCI's top management will facilitate a creative, “can-do” attitude by empowering our employees with the individual responsibility to ensure that quality is paramount and that customer satisfaction is always the foremost objective. To this end, BCI will implement and maintain a quality management system that meets the requirements of ISO 9001.