



Broadata Communications, Inc. (BCI), a subsidiary of Intellisense Systems, Inc., is a privately held, California-based corporation. BCI has a reputation as a leading and innovative company specializing in the development of market-driven products for the transmission of digital multimedia (video, audio, and data) over fiber.

Many of BCI's clients are world leaders in their industry, which span a wide variety of industry segments including entertainment, broadcast, medical, professional audio/video, house of worship, education, government, military, and transportation.

We are looking for a hands-on **Quality Assurance Manager** to manage and lead the Quality team in compliance with the company quality system and contract requirements.

Provide a structured quality system for the company to assure compliance. Develop and administer the ISO 13485:2016 & ISO 9001:2015 audit / quality functions in support of MRB, Corrective Action, and all continuous improvement activities.

Works closely with Engineering and Production in the implementation of quality standards.

This is not a remote position.

Job Description:

- Generate, analyze, and report quality trend data to the management and operations.
- Lead for ISO 13485:2016 & ISO 9001:2015 systems implementation, and registration with a third-party registrar, and continued compliance.
- Primary customer interface for quality systems and issues.
- Responsible for the company's calibration system in support of all production and developmental testing requirements.
- Maintain the company's Material Review Board (MRB), Corrective/Preventive Action System, QA Records & Archives, Document Control, and Calibration.
- Internal and supplier quality system audits and evaluations.
- Review technical problems and procedures within the company and recommend solutions to issues and changes to procedures.
- Provide direct supervisor with year-end performance reviews relative to direct reports
- Ensures quality activities, decisions, and actions conform to technical policies and procedures as well as support the needs of customers.
- Execute developmental actions for quality staff to ensure adequate competency, including training, rotational assignments and performance management.
- Communicate and negotiate quality assurance concerns with other departments within the organization.
- Ensure processes and procedures comply with quality requirements.

- Act as customer liaison on quality issues and responds to customer complaints/field failure reports as required.
- Other responsibilities as assigned

Education and Experience:

- B.S degree in Engineering or related technical degree
- 5+ years of experience in Quality Engineering in an industrial manufacturing environment
- Certification as an Auditor, or Quality Engineer

Benefits:

- Medical, Vision, Dental Insurance
- 10 paid holidays
- 401(k) matching, 100% of the first 4% in eligible compensation
- Flexible Spending Account
- Voluntary Life Insurance